



Lyk Carpet

TRADE TERMS & CONDITIONS RETAILERS 2025

FOR GALLERIES AND SHOWROOMS

- -42% of the recommended retail price
- minimum 3 pieces buy-in
- Lyk-Objekte will be on display in your public exhibition

FOR INTERIOR DESIGNERS AND PROJECT WORK

- -30% of the recommended retail price
minimum 3 pieces buy-in
- -20% of the recommended retail price
for single item

FREIGHT CHARGES

- Germany 5%
- EU 7%
- Overseas Request for quote

LEAD TIME

- in Stock 1 week
- all objects* 8-14 weeks

* all of our Products are handcrafted and most of them only produced to order

PAYMENT

Made-to-order

- 75% by order / 25% before shipping

In-stock pieces

- 100% before shipping

BRANDING & PRESENTATION

The brand Lyk Carpet must be credited in all product presentations unless otherwise agreed in writing. We are open to curated capsule editions and co-branded collaborations upon request.



fine · natural · fair

The following terms and conditions apply to all orders:

§ 1 Conclusion of contract

Our offer is aimed exclusively at customers within the Federal Republic of Germany. You place the order when the payment has been made. The place of jurisdiction is Germany.

Since each object is individually manufactured in Nepal according to your order and is therefore unique, the order for production will only be placed when your written order has been confirmed by the receipt of payment of 1/1 of the carpet price into our account. Once your payment has been received, your order cannot be canceled, as the process of individual production has usually already begun.

The purchase contract comes about through your order on the one hand and our delivery of the goods on the other.

Your contractual partner is:

Lyk-carpet, Mareike Lienau
Jahnstrasse 13, 10967 Berlin

Fon: +49 (0)30 325 154 41, Email: kontakt@lyk-carpet.de,

Internet: <http://www.lyk-carpet.de>

VAT registration no.: DE189862146

§ 2 Prices and payment terms

1. All prices include the statutory value added tax of 19%.

The services included are: 1. production of the goods according to your specifications, 2. delivery of the item to the Federal Republic of Germany, including customs and airport fees, 3. quality control of the goods. The shipping costs from our premises to your delivery address will be communicated to you in our order confirmation.

2. Since the carpets are only made for you individually after you place your order, 1/1 of the purchase price is to be paid in advance and is due as soon as you receive the order confirmation. The goods will only be ordered when the purchase price has been paid into our account. Payment can be made by bank transfer or credit card. Payment is to be made to the account at the bank:

Cronbank

Account holder: Mareike Lienau

Account no.: 216810

Sort code: 505 300 00

IBAN DE 41505300000000216810

BIC GENODE51CRO

§ 3 Reservation of title

The goods remain our property until the purchase price has been paid in full.

§ 4 Terms of delivery

1. Delivery area

Standard delivery is within Germany. If you would like delivery to a different country, please contact us by email or telephone. We will try to find an individual solution for you.

2. Delivery time

It takes about 12 weeks to make and ship the rugs to the Federal Republic of Germany, subject to possible delays in delivery (see point 3). The delivery time within the Federal Republic of Germany is about 10 days. A more precise time frame for the production of your rug will be provided after the specific order.

3. Delayed delivery

The goods are manufactured for you in a carpet factory in Nepal. Due to the political situation or other uncontrollable circumstances such as Corona, weather conditions, scarcity of raw materials, etc., delays in delivery may occur. No liability is accepted for such delays. Should the delivery time be delayed, you will be informed immediately. In the event of non-availability of the desired goods, we expressly reserve the right not to deliver. We will inform you of this immediately and will immediately refund any consideration already received.

§ 5 Warranty

1. All defects must be reported to us in writing within the statutory warranty period after delivery to the customer.

2. The carpets are individually handcrafted and dyed with plant dyes, made from hand-combed and spun Tibetan highland wool. Any differences in color, size or workmanship that can be attributed to this do not constitute defects in the sense of the German Civil Code (BGB) and do not entitle the customer to assert warranty rights.

DIN standards do not apply.

The natural colors are not completely colorfast. This means that they can react with chemical processes, coatings, UV light. To prevent this, we recommend placing a mat under the carpet.

3. Damage to the goods that has obviously occurred during transport within the Federal Republic of Germany must be reported to us within 2 working days of delivery of the goods, otherwise the goods shall be deemed to have been approved.

§ 6 Returns

Since the carpets are individually made according to your wishes, there is no right of return.

CANCELLATION POLICY

Right of withdrawal

You may cancel your contractual declaration in writing (letter, fax, email) within 2 weeks without stating a reason. The period shall begin no earlier than upon receipt of this instruction. The timely dispatch of the cancellation shall suffice to comply with the cancellation period. The cancellation is to be addressed to:

Mareike Lienau, Jahnstrasse 13

10967 Berlin

Email: kontakt@lyk-carpet.de

Consequences of revocation:

In the event of an effective revocation, either your order will not be placed and the services already received by both parties are to be returned. If you are unable to return the received service, you may have to provide compensation for the value. (This does not apply to the surrender of goods if the deterioration of the goods is solely due to their inspection, as would have been possible in a store. In addition, you can avoid compensation if you do not use the goods as if they were your own and refrain from doing anything that could impair their value.

In the event of a revocation, any payment already received will be refunded within 30 days.

Special notes: Your right of withdrawal expires prematurely if your contractual partner has begun providing the service with your explicit consent before the end of the withdrawal period. If you have paid 50% of the purchase price into the Lyk Carpet account before the end of the withdrawal period, your right of withdrawal expires. By making the transfer, you have given your consent to order a carpet in Nepal.